



EXCHANGE & RETURNS FORM

If you are not completely satisfied with your purchase we will happily offer you an exchange of refund with 14 days of receipt, provided the items are un-used and in perfect condition. All items must be returned in their original condition and packaging (if any) with all tags and labels attached.

Where applicable, replacement items will be dispatched within 5 working days. If your chosen substitute is not in stock, we will contact you to discuss options.

We cannot be held responsible for returned orders lost in transit. We recommend that you send your return back to us by tracked post and retain proof of posting. We do not refund postage unless the products are deemed faulty. Please note; the above refers to web purchases only.

Please return goods to: Customer Services The Irrigation Warehouse 40 Carmen Road, Hornby, Christchurch 8042, New Zealand	Personal Information (Please complete in BLOCK LETTERS)
	Name:
	Address:
	Postcode:
	Telephone Numbers:
	Email Address:
INVOICE NUMBER:	

Returned Items:				
DESCRIPTION	CODE	QUANTITY	PRICE	AMOUNT

Exchange Items:				
DESCRIPTION	CODE	QUANTITY	PRICE	AMOUNT

Reasons for Returns or Exchanges:
Additional Comments:

For any queries, please email us at sales@tiw.co.nz and we will do our best to assist you. Thank you.